**GALAXY S22 SERIES 5G PRE-ORDER TERMS & CONDITIONS**

1. This Pre-Order Offer (“Offer”) is provided by Samsung India Electronics Pvt. Ltd – Sri Lanka branch.
2. Under this Offer, customers who pre-order Samsung Galaxy S22 & S22 Ultra (hereinafter referred to as “Device”) starting 04th March 2022 08:00 AM onwards (hereinafter referred to as “Pre-Order Period”) shall be eligible for the following benefits, subject to the terms and conditions set forth hereinafter:

 (i) For Galaxy S22 Ultra - One (01) “Dialog data bundle 200 GB’’ Free + ‘’6 month OneDrive 100GB’’ Free + ‘’3-month Spotify Premium subscription’’ Free + ‘’2-month of premium access for 2 apps Free.

\*Adobe Photoshop Lightroom

\*Adobe Creative Cloud Express

 (ii) For Galaxy S22 - One (01) “Dialog data bundle 150 GB’’ Free + ‘’6 month OneDrive 100GB’’ Free + ‘’3-month Spotify Premium subscription’’ Free + ‘’2-month of premium access for 2 apps Free.

\*Adobe Photoshop Lightroom

\*Adobe Creative Cloud Express

1. The Pre-Order Offers shall be non-transferrable and will be applicable for 1st time Device activation only during the Pre-Order Period.
2. The Device can be pre-ordered at both Online and Offline channels, through select authorized partners at select locations. The Device is available for online booking at Samsung Estore, JKOA, SINGHAGIRI, Singer, Softlogic, Dialog, Mobitel, Daraz.lk’s, Kapruka online portal(s), (hereinafter referred to as “Online Outlet(s)”), whereas the offline booking can be done at the Samsung Exclusive stores, Damro, JKOA, SINGHAGIRI, Singer, Softlogic, Dialog, Mobitel’s offline stores (hereinafter referred to as “Offline Outlet(s)”).
3. Process for Pre-order of Device through both Offline or Online:
Device can be pre-ordered by making full payment or minimum pre-order amount i.e. LKR 5,000 per Device as declared at the respective outlet/website during the Pre-Order Period.
4. Pre-order by paying minimum pre-order amount may be provided by select partners subject to their terms and conditions, customers are advised to read the terms of booking by minimum pre-order amount, carefully before opting this option.
5. The price of the Device as listed both on the Online and Offline Outlets shall be inclusive of all taxes.
6. The customer must settle the pre-order amount in full at the time of collecting the Device i.e. on or before 30th April 2022 to be eligible for the Pre-Order Offers. The offer shall stand forfeited if the full value has not been settled.
7. In case any customer pre-booked the Device by paying a minimum pre-order amount i.e LKR 5,000 whether at Online or Offline Outlet, they will have to make the full payment at the time of purchasing the Device and the said minimum pre-order shall be refunded by the respective partner’s subject to their terms and conditions as will be stated on their respective portals/outlets.
8. In case the customer pre-orders the Device by paying the minimum pre-order amount but fails to purchase the Device within the stipulated timelines as stated above, it shall be the sole discretion of the authorized partners to refund the minimum pre-order amount subject to their terms and conditions.  Under no circumstances shall Samsung be responsible in case any partner refuses to refund this amount.
9. While pre-order customer will have to fill in the required details as mentioned on the respective Online Outlets / portals or Offline Outlets such as their name, mobile number, email ID, model number and color of the Device, without which booking will be incomplete.
10. Once the customer pre-orders the Device, he/she will receive a notification via SMS/ email confirming registration.
11. Pre-order Devices could be received either through delivery or collection as indicated at the point of pre-order. Customer will not be allowed to change mode of delivery after pre-order.
12. Device deliveries/ collections would commence from 18th March 2022 onwards. In case of pre-order through Online Outlets, deliveries will take 3-10 business days depending upon geographical location where the device has to be delivered to.
13. The Offer cannot be availed after the Pre-Order Period specified in clause 2 above.
14. The Pre-Order Offer shall be valid for all purchases specified in clause 4(a) above and shall include cash, debit and credit cards payments during the Pre-Order Period.
15. Device and Offers shall be non-transferable substituted, exchanged or subject to refund under this Offer
16. In case the customer(s) does not comply with the timelines of pre-order and Device purchase, they will not be eligible for the Offers and the Offers shall stand forfeited. No claims shall be entertained in this regard either against Samsung or its authorized partners.
17. OneDrive offer must be redeemed between February 25, 2022 and January 31, 2023
18. Spotify The 3-Month Offer is only for users new to Premium who have an existing Samsung account and receive notice of this offer directly from Samsung. Offer applies to Premium Individual. May1, 2021 ~ May3, 2022
19. Adobe Lightroom for Samsung\* To receive 2-month complimentary trial offer (US$19.98 value) for Adobe Lightroom for Samsung(“Offer”), a valid form of payment, a Samsung device, a Samsung account and an Adobe ID are required. You must redeem this offer before 2/10/2023. This Offer is non-transferrable and cannot be combined with any other offer. Limit one (1) Offer per person. Offer not available to existing Lightroom subscribers. Void where prohibited or restricted by law. Lightroom subscription is subject to the Adobe Terms of Use (https://www.adobe.com/legal/subscription-terms.html)
20. Adobe Creative Cloud Express for Samsung \* To receive a 2-month complimentary trial offer (US$19.98 value) for Adobe Creative Cloud Express for Samsung (“Offer”), a valid form of payment, a Samsung device, a Samsung account and an Adobe ID are required. You must redeem this offer before 2/10/2023. This Offer is non-transferrable and cannot be combined with any other offer. Limit one (1) Offer per person. Offer not available to existing Creative Cloud Express subscribers. Void where prohibited or restricted by law. Creative Cloud Express subscription is subject to the Adobe Terms of Use (https://www.adobe.com/legal/subscription-terms.html)
21. Dialog data bundle is valid for 60 days. Applicable for pre order sales and units sold till 30th April 2022. Should be activated using My Dialog APP on or before 30th April 2022 using promo code (will be shared in near future). Delay activations will not be possible. FREE Data bundle will be awarded for devices purchased from all Samsung authorized retailer points (excluding network operators).
22. In case of pre-order through Online Outlet(s) / portals , Samsung India Electronics Pvt. Ltd. will not be responsible or liable for supply of the Device as the same is being sold by Dialog, Mobitel, JKOA, Softlogic, SINGHAGIRI, Daraz.lk, Kapruka respectively and/ or the following:
I. Any wrong submission of required details including but not limited to shipping details;
II. Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
III. Any late transmissions or entries;
IV. Any computer or communications related malfunctions or failures;
V. Any delay, damage, non-receipt, lost, misrouted delivery of Device.
VI. Any delay due to non-availability of stocks or for any other reason beyond its control.
VII. Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.
23. Verification of the documents:
a. Before availing the Offer, it is mandatory to handover a copy of the invoice to the authorized service center, issued by the respective Online or Offline Outlet at the time of purchase of the Product and produce the original invoice along with the same for verification.
b. In case any documents/invoice are prima facie found to be false & fabricated or the original invoice is either lost, torn or damaged, the Customer shall not be eligible for the Offer and the same shall stand forfeited and no claims shall be entertained in this regard.
24. By availing the Pre-Order Offers, it would be deemed that the customers have given their consent to contact them through call, SMS, Push message or email on the details provided by them for the purpose of this Offer or for any future communications from Samsung with respect to the Device.
25. *In case the customer fails to purchase the Device for any reasons whatsoever, the Offer shall stand forfeited and no claims shall be entertained either against Samsung or its authorized partners. Also the pre-order amount deposited shall stand forfeited. Refund of the said amount will be at the authorized partner's sole discretion and Samsung shall not be responsible for the same. Any claims regarding the pre-order amount shall lie solely against the authorized partner.*
26. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Offer available till stocks lasts.
27. Samsung reserves the right to change, extend, amend and/or withdraw the Pre-Order Offer or change any of these terms & conditions anytime without prior notice.
28. Device prices are subject to change without prior notice subject to market conditions
29. Samsung also reserves the right to substitute the Pre-Order Offer, with Product(s)/gift(s) of equivalent value under this Offer at its sole discretion without giving any reasons thereof. The choice as to the colour, make & model of the gift(s) shall be completely at Samsung’s discretion. No claims shall be entertained in this regard.
30. All disputes shall be subject to exclusive jurisdiction of courts located at Sri Lanka.

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